



HILTI PRE-ASSEMBLY SERVICE

(Item Nr are set up locally / individually per order)



Individual pre-assembly of Hilti hardware products upon request, including overall packaging and labelling. Can be combined with sequential delivery or a delivery to jobsite within an agreed timeframe as needed.

Deliverables

- Customized cuts of channel/threaded material and **pre-assembly** of hardware according to summary of request.
- **Packaging** in boxes and/or on pallets for transport, according to Hilti standards if not agreed otherwise between the Customer and Hilti. Hilti standard packaging is not designed for long-term jobsite storage.
- **Label** on each single support unit and on each shipment unit (pallet).
- **Documentation** inclusive bill of material, instructions for use etc.
- Sequential delivery or a delivery to jobsite within an agreed timeframe to jobsite (if requested).

Scope

- **Deburring** and zinc coating of all cut edges only upon request.
- Appropriate **cast-in channels and anchor products** have to be ordered separately. Hilti sales representatives, field engineers or project managers can support here.
- Drawing-, calculation- and BIM services are not covered by the Hilti Pre-assembly Service. If one of these additional services is required, a corresponding Hilti Service could be ordered separately.
- Pre-assembly of pipes, air ducts, electro trays and other third-party products together /within the pre-assembled Hilti support units is not covered by the Hilti Pre-assembly Service.

Execution

- Service will be **performed** by Hilti inhouse or at a third-party supplier
- Service will only **start** once Customer accepts the respective Hilti Pre-Assembly Service offer, Customer has provided all necessary project requirements and the exact scope of work and estimated delivery date has been agreed upon.

Customer duties

- Customer is responsible to provide all necessary project requirements to fulfil the Hilti Pre-Assembly Service – as defined in the Prefabrication Protocol – to Hilti before service execution starts.
- Customer is responsible to check the **accuracy and completeness of the information** stated in the summary of request and immediately inform Hilti of any misalignments by e-mail. Otherwise all information included in the summary of request is assumed to be complete and correct.
- Customer is responsible to inform Hilti proactively in case of any **changes** of the agreed project requirements before the service is started.
- Customer is responsible for all **quality control** when receiving and installing the Hilti products and for the correct storage according to all relevant specific material and packaging requirements. Customer is advised that Hilti standard packaging is not sufficient for long-term jobsite-/outdoor storage.
- Customer is responsible to **review** service output **within five working days** and raise any defects in writing to Hilti during this period.
- It is possible that during **transport** connections of pre-assembled units have loosened so that required torque moments are no longer met. Hence, Customer must check and whenever necessary re-tighten all screwed joints with a suitable tool according to the **torque moments** as specified in the relevant Instruction for use.

Payment

- Hilti will provide Customer with a **quotation** prior to service delivery. Hilti shall perform any Hilti Prefabrication Service only after Customer acceptance of the quotation and Hilti's confirmation of the order.
- Any **additional work** and material required due to Customer changes after order confirmation by Hilti will be additionally charged.
- **Prices of pre-assembled solutions** are net prices which do not include any applicable value added tax. All prices are subject to change. It includes:
 - material cost of the single items (MO-specific: rounded on the last sales unit/inclusive leftover material of cutted channels/threaded products)
 - cutting charge (price per cut)
 - assembly charge (price per connection)
 - deburring and zinc coating charge (if requested)
 - or as a total sum for the service